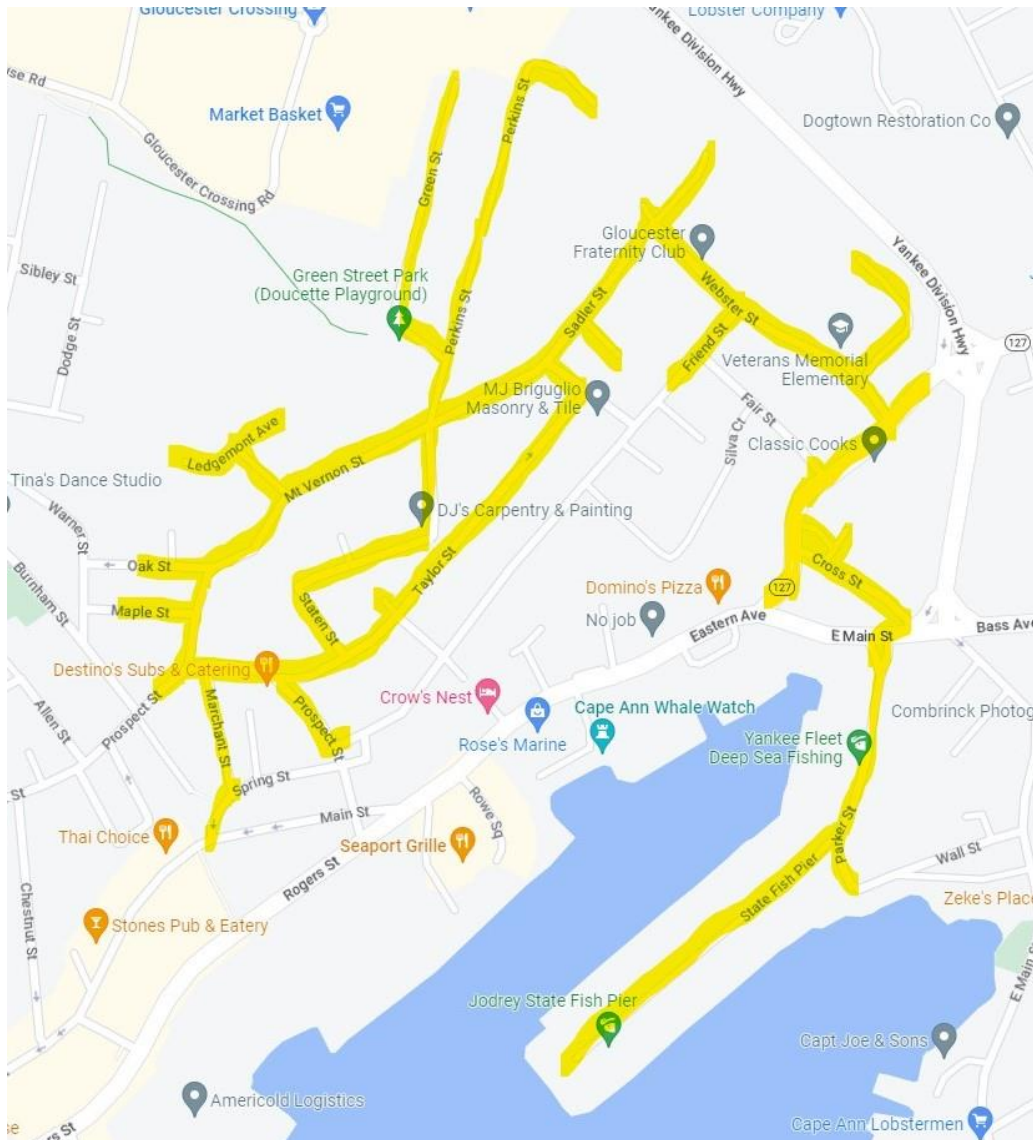


March 1<sup>st</sup>, 2023

Dear Customer,

National Grid is committed to delivering safe, reliable electric service to our customers. To make improvements to our electrical distribution system, we will be working on Webster St in Gloucester on **“Monday, March 13th.”**

For our crews to work on our equipment safely, it will be necessary to interrupt your electrical service for approximately “8-10 hours” beginning at 10pm and ending at approximately 8am. The area affected by this planned outage is highlighted on the map below:



This work will be rescheduled in the event of inclement or extreme weather. In the event that National Grid must reschedule, our work will be performed on **“Thursday, March 16th”** for the same time period.

We regret the temporary inconvenience. Should you have any questions, please contact Customer Service at 1-800-322-3223. Again, thank you in advance for your cooperation and understanding